Financial Assistance

Kaiser Permanente provides financial assistance to qualifying members of the Patient Financial Assistance (MFA) Program. To determine eligibility, members must be assessed for their ability to pay. Kaiser Permanente reserves the right to deny financial assistance based on the assessment of their ability to pay. Kaiser Permanente determines the amount of financial assistance it will offer, up to 300% of federal poverty guidelines, based on the member's household income and other factors. Kaiser Permanente will notify the member of the amount of financial assistance it will offer, and the member will have the opportunity to appeal this decision.

Medical Financial Assistance

Kaiser Permanente provides medical financial assistance (MFA) to patients who qualify based on income. Kaiser Permanente determines the amount of medical financial assistance it will offer based on the member's household income and other factors. Kaiser Permanente will notify the member of the amount of medical financial assistance it will offer and the member will have the opportunity to appeal this decision.

Kaiser Permanente's MFA Program: Medical Financial Assistance

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