



2025 COMMUNITY AND SOCIAL HEALTH SNAPSHOT

Care beyond our walls

It started with a message to the doctor.

A Kaiser Permanente member noticed spots on her son's feet and reached out to his doctor. The doctor suggested a follow-up visit. But there was another problem. She had just received an eviction notice. Her family needed housing, and her son needed care. Her doctor connected the mom to no-cost legal services that Kaiser Permanente funds in her community. The legal team helped get the eviction dismissed. The family kept their home, and the child's spots healed.

Stories like this reveal something powerful: Health starts long before someone walks into an exam room. At Kaiser Permanente, our goal is to help people – members and nonmembers – stay healthy, not just treat them when they're sick. We know many of the biggest drivers of health are found in our homes, workplaces, and communities.

That's why our mission extends beyond the walls of our facilities. We study what gets in the way of good health. When we see needs, we partner with public health agencies and community organizations to strengthen programs that make a difference.

When people get the right support at the right time, health improves. Care works better and costs less. For more than 80 years, Kaiser Permanente has delivered care and coverage while investing in the factors that shape health in our communities. This Community and Social Health Snapshot shows this in action.

Health grows stronger when people are connected to the support they need to live well.

A handwritten signature in blue ink, which appears to read 'Bechara Choucair'.

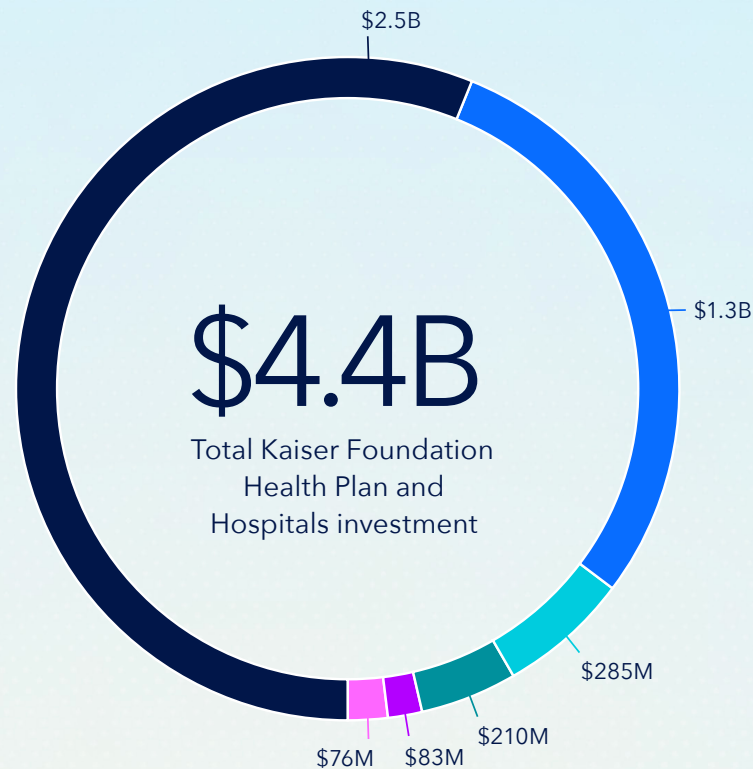
Bechara Choucair, MD
Executive Vice President and Chief Health Officer
Kaiser Permanente

2025 by the numbers*

SUPPORTING OUR COMMUNITIES

\$5.3B

Kaiser Foundation Health Plan,
Kaiser Foundation Hospitals,
and Risant Health



- **\$2.5B**
Medicaid and other government programs
- **\$1.3B**
Charitable coverage and care
- **\$285M**
Grants and donations
- **\$210M**
Health professions education
- **\$83M**
Research
- **\$76M**
Other

* These numbers reflect Kaiser Foundation Health Plan and Hospitals' investments and are rounded to the nearest whole number. Learn more about our [consolidated community benefit investments](#) across Kaiser Permanente subsidiaries and affiliates.

COMMUNITY HEALTH INVESTMENT BREAKDOWN BY KAISER PERMANENTE REGION



An additional \$234 million was invested in national initiatives across locations.

* These numbers reflect Kaiser Foundation Health Plan and Hospitals' investments and are rounded to the nearest whole number. Learn more about our [consolidated community benefit investments](#) across Kaiser Permanente subsidiaries and affiliates.

2025 DATA

Supporting our members

We help our members get support, including government benefits and community programs, for everyday needs, through our care teams, accessible resources, and proactive outreach.

3.7M

members screened for basic needs like access to housing and food

1.5M

members connected to services such as government benefits or community programs

Kaiser Permanente employees give back

Our employees volunteer their time and donate to nonprofits they care about, strengthening the communities we serve.

143,000

hours volunteered by our employees

\$2.5M

donated to nonprofit organizations by our employees



Accessing health care

When health care costs too much or is hard to get, people often wait to get help.

They get sicker and can end up in the emergency room.

We can prevent this by helping people get care earlier and more easily.

Medicaid and CHIP (Children's Health Insurance Program): We team up with states to make it easier for people covered by Medicaid and CHIP to get the care they need, with little to no cost. Our Medicaid plans are among the highest-rated in the nation.¹

Medical financial assistance: We help patients who need short-term support paying for care. This includes emergency care, urgent care, medical services, and pharmacy services at Kaiser Permanente facilities.

Charitable health coverage: We give coverage to people and families who don't qualify for other coverage. This includes a Kaiser Permanente health plan and help paying monthly premiums and most out-of-pocket costs for care at our facilities.

Safety-net support: We support community clinics and health centers that care for people without insurance. Our funding and partnerships help these clinics improve care and reach more people.

IMPACT AT A GLANCE

1.5M

people received no-cost or low-cost health coverage and clinical services from Kaiser Permanente through Medicaid and CHIP

1.2M

people got help with medical costs through our Medical Financial Assistance program

13,600

people received coverage through our Community Health Coverage program

1.1M

people served by community health centers in California that received technical assistance from Kaiser Permanente



Kaiser Permanente Community Support Hub®

It's not enough to understand that social needs like food, housing, and transportation affect health. What matters most is what comes next.

The [Kaiser Permanente Community Support Hub®](#) helps people take that next step to get help. It connects people to support in their communities, right when they need it.

We may not always have all the answers. But we can help people find them. The hub is one way we do that.

The hub connects people to trusted community partners that help with everyday needs, including help applying for public benefits they may be eligible for, such as SNAP (the Supplemental Nutrition Assistance Program) and public utility assistance.

People can search the online directory to find current information about trusted programs in their communities.

They can also use the hub's call center to talk to specialists who can help them locate and connect to the right services.

What makes the hub special is how closely it's connected to clinical care. Care teams can refer someone to the hub just as they would another type of specialist.

We also regularly reach out to our members through email or text when someone has asked for help or when signs suggest that extra support could make a real difference.

In 2025, the call center, a key part of the hub, celebrated its fifth year in operation. It has become an important way we help people find support sooner, when it can have the greatest impact on their health and well-being.

IMPACT AT A GLANCE

1.5M

members connected
to services such as
government benefits or
community programs

390,000

calls handled by call
center staff

170,000

people supported by
the call center

108,000

programs offered in
the hub's community
resource platform

Housing for health

Having a safe place to live affects your health. That's why we work to help people stay in their homes. We also expand affordable housing and support people who don't have a safe place to stay when they need care.

A place to heal: Demetrius' story

When Demetrius Williams was living in his car, a serious accident left him badly injured. As he prepared to leave the hospital, he worried he would have nowhere safe to heal.

Instead, Williams was referred to medical respite care, also known as recuperative care. Medical respite programs provide a safe place for people without housing to get better after a hospital stay. With time to rest and steady support, Williams began to recover.

With better health, housing was in reach. Today, Williams has a home and the support he needs to move forward.

We provide grants to more than 30 medical respite programs. In 2025, we developed a new certification process with the National Health Care for the Homeless Council to strengthen quality and safety. Twenty-seven programs across our footprint began the certification process in 2025.

[Watch to learn more about Williams' story](#)

IMPACT AT A GLANCE

2,800

people connected to legal support for housing issues since 2022

7,800

people without housing received medical respite care since 2022

14,400

affordable housing units built nationwide through the Thriving Communities Fund since 2018

COMMUNITY SPOTLIGHT

Market Street Village

For many veterans in San Diego, finding a stable place to live can be hard.

Through Kaiser Permanente's Thriving Communities Fund, our partner Community Solutions bought Market Street Village, a 229-unit apartment complex located in San Diego's East Village. This neighborhood is walkable and has many public transportation options. The building provides stable housing for veterans and working people.

The property offers on-site resident support services via a partnership with Wakeland Housing to help ensure tenant retention and wellness.

In 2025, Market Street Village received a Jack Kemp Excellence in Affordable and Workforce Housing Award for its approach.



Food is medicine

When people have trouble affording healthy food options, we help connect them to local programs and resources. We also use food to help members manage ongoing health conditions and recover from illnesses.

Helping people get healthy food

It's hard to stay healthy if you don't have enough food to eat or have to rely on unhealthy food.

We help by connecting people to local food banks, community resources, and programs like SNAP.

By making it easier to get nutritious foods, we support everyday health and help reduce stress for people and families.

Prescribing fruits and vegetables

We also make food part of care for people with ongoing health needs.

Programs like medically tailored meals and produce prescriptions provide healthy meals and nutrition education as part of care. By using food alongside medical treatment, we help people stay healthier over time.

IMPACT AT A GLANCE

110,000

members helped in
applying for government-
funded grocery benefits

87,000

people received support
accessing healthy food

COMMUNITY SPOTLIGHT

C.J. Hicks Elementary School

At C.J. Hicks Elementary School in Conyers, Georgia, getting fresh food wasn't always easy for families. Cost and transportation often got in the way.

In 2025, the school opened a no-cost grocery store on campus with support from Kaiser Permanente and Atlanta-based nonprofit Goodr. Families can pick up fresh produce, pantry staples, and household items right at school.

With the store on campus, families can get food regularly and with dignity. Today, the store serves about 200 families each month and helps remove barriers that can affect learning and family stability.



The workforce of the future

High-quality care depends on people. When we invest in the next generation of health professionals, we help expand access, improve care, and support healthier communities.

Training doctors to serve communities

Through the Kaiser Permanente Bernard J. Tyson School of Medicine®, we train future doctors to focus on prevention, teamwork, and care for the whole person.

Students work in care teams and begin seeing patients early. They learn in Kaiser Permanente medical facilities and in community clinics, where they see how working together helps people stay healthier.

In 2025, students launched a clinic in Pasadena, California. There, they apply their expertise by caring for people who often face barriers to care.

We also extended full tuition waivers to students who enroll at the school of medicine through 2026. These students will have their tuition waived for all 4 years of school. In this way, we're helping more future doctors prepare to serve their communities.

COMMUNITY SPOTLIGHT

Growing the mental health workforce

Many communities don't have enough mental health clinicians. At the same time, many trained professionals face long and costly steps to get licensed, which can delay their ability to practice.

The Kaiser Permanente Mental Health Career Accelerator helps remove some of those barriers. It supports early-career mental health professionals as they move through the licensure process. People in the program get financial help, training, and support from peers.

In 2025, we improved the program so we grow the workforce faster by enrolling more people.

Karen Torres was one of them.

After finishing school, she joined the career accelerator and is now completing her required clinical hours at a community-based pediatric mental health agency in the Portland, Oregon, area. Torres is bilingual and works with children and families who need care close to home. With the career accelerator's support, she's building her career and helping more families get mental health care in her community.

Learn more about [Torres' journey to licensure](#).



The workforce of the future

IMPACT AT A GLANCE

200

people enrolled in the Kaiser Permanente Mental Health Career Accelerator since the program launched in 2023

31,000

patients served by career accelerator participants since the program launched in 2023

300

students offered no-cost tuition and expenses at the Kaiser Permanente Bernard J. Tyson School of Medicine since 2020

Partnering for public health

Public health systems keep people safe and prevent illness. We work with public health partners to share what works and help put proven approaches into practice.

Protecting vaccine access for every community

Public health and health care work better when they work together. That's why we helped start the Common Health Coalition with other health organizations.

In 2025, we worked alongside health leaders to protect access to vaccines during the fall respiratory illness season and beyond. We brought leaders together, shared tools, and helped turn ideas into action.

Working together for a tobacco-free generation

In Denver, 70% of teens who vape use flavored products. We helped support a ban on flavored vape products to help kids vape less.

Working with CityHealth, an initiative of the de Beaumont Foundation and Kaiser Permanente, and local groups, we backed a strong local law passed in December 2024. When the tobacco industry tried to overturn the law through a ballot measure in 2025, we worked with community partners to educate people about the harms of flavored products. The ballot measure failed and as a result more kids will be protected from tobacco use, which is still the leading preventable cause of death in the U.S.

Turning gun violence research into action

The Kaiser Permanente Center for Gun Violence Research and Education scientists study how to help keep people safe. They support hospital programs that help prevent repeated violence. They help pediatric teams talk with families about safe firearm storage. They also develop new ways to help prevent suicide. Together, this work helps reduce injuries and save lives.

In 2025, the center was named a Fierce 50 Social Impact honoree. The work of Jennifer Boggs, PhD, scientist-in-residence, also helped earn the 2025 Greenwald Award for Excellence in Gun Violence Research.

Partnering for public health

IMPACT AT A GLANCE

350+

Common Health Coalition
member organizations across
45 states

80+

organizations – including
medical societies, AHIP,
and major health plans –
signed on to a pledge to
support vaccination without
cost sharing



Responding to emergencies

During emergencies, people often need more than medical care. They also need information, support, and help finding local resources. In 2025, our teams helped when disasters hit.

Helping during the Los Angeles wildfires

Wildfires spread across the Los Angeles area in early 2025. Many people, including our members, employees, and doctors, had to leave their homes quickly.

We used one of our corporate offices in Pasadena, California, as a central place where people could get help. It was open to anyone affected by the wildfires. Kaiser Permanente and our local partners helped more than 2,400 households receive food, financial help, counseling, and supplies.

In total, we gave just under \$7 million to support families, first responders, and recovery work. And we sponsored FireAid, a concert that raised over \$100 million to help communities rebuild.

Stepping up during a pause in food benefits

In fall 2025, many families struggled to afford food as prices rose and SNAP benefits were paused. To help, we emailed and texted our members with updates and ways to find food support.

We also gave \$2 million to Feeding America to support 21 local food banks across the country. The funding helped them keep food on shelves and reach people quickly.

Reaching members after Washington floods

In December 2025, heavy flooding in Washington damaged homes and disrupted daily life. Many families needed help.

We reached out to 34,000 of our members in the most affected areas with safety updates and information about care and local support. This helped people know where to turn and what to do next.



Helping older adults live independently

Many older adults want to stay in their homes and in their communities as they age. But some need extra support to do that.

Habitat Health helps older adults with low incomes get the care and services they need to live safely at home and stay connected to their communities.

Kaiser Permanente started Habitat Health with Town Hall Ventures in 2024. We created it for people who need more help day to day but don't want to move out of their homes. At Habitat Health centers, people can get medical care, mental health support, meals, and help with transportation.

Many people know this type of program as PACE, the Program of All-Inclusive Care for the Elderly. PACE is a joint Medicare and Medicaid program.

By helping older adults stay at home and connected, we support independence, reduce isolation, and improve health over time.

The first Habitat Health center opened in Sacramento in 2025. Additional centers are planned, including one in Southern California in 2026.



Jim's story

STAYING INDEPENDENT WITH THE RIGHT SUPPORT

Jim Burke, 67, loves being active – whether that's playing Frisbee or going on long walks.

But after he had a stroke, he could no longer drive, so he was mostly stuck in the house.

Then, he found Habitat Health.

Through Habitat Health, Burke gets the care and support he needs.

There is transportation to and from the Habitat Health center. The center also provides lunch, which is a huge help as Burke is no longer able to cook.

At the Habitat Health center, he connects with others and feels like himself again.

With the right support, Burke is getting stronger, staying connected, and living more independently.

[Watch to learn more about Burke's story.](#)

"I feel like the most fortunate person on the planet to be approved for this."

– Jim Burke
Habitat Health Participant

Protecting health by protecting the environment

In 2025, we focused on simple ways to help people breathe easier and keep hospitals running with cleaner energy.

Helping communities breathe easier

Air quality affects how people breathe and live. In 2025, we helped expand the Love My Air program, so more people in Denver and Adams County, Colorado, could see what was in the air around them.

The Love My Air program provides real-time air quality information. People can check local air conditions at medical facilities or on their phones. They can then use that information to plan their day.

Many people say the information has helped them manage their asthma and decide when it's safe to be outside.

Clean energy that keeps care running

In 2025, we opened the largest hospital-based renewable energy microgrid in the country at our Ontario Medical Center in Ontario, California.

It provides clean, low-cost power to our medical center every day, creating cleaner air for our communities while protecting health care affordability.

And it provides backup power during outages, helping keep patients safe during emergencies.

IMPACT AT A GLANCE

4,000

people served by the Love My Air program

“If patients have access to this information, they can make decisions that help protect their health.”

— Chris Fellenz, MD
Family Medicine Physician
Kaiser Permanente
in Colorado

Health in schools

Health and learning go together. When students and school staff feel supported, schools are better places to learn and work.

By working with schools and community organizations, we bring mental health and well-being resources into schools.

Addressing attendance as a public health issue

When students miss school, it can be a sign that they need support. Nearly 1 in 4 students miss at least 10% of the school year, which can affect their learning and future opportunities. Physical health, mental health, and social needs all influence whether students can get to school, making attendance a key indicator of unmet needs.

In 2025, Kaiser Permanente Thriving Schools launched the Attendance as a Vital Sign initiative to address chronic absences as a public health issue. That same year, we brought together more than 127 leaders from health, education, and public health in Washington, D.C., to share practical ways to reduce barriers to attendance.

By aligning health and education systems, we're working to reduce preventable absences and support the well-being of the entire school community.

COMMUNITY SPOTLIGHT

Room to breathe

In Hawaii, we helped schools on Maui create wellness rooms for teachers and staff.

These rooms give staff a quiet place to rest and recharge during the school day. Furnished with comfortable seating and space to stretch or take a break, they offer a much-deserved retreat for teachers and staff – many of whom were impacted by the 2023 Maui wildfires.

Parent Teacher Student Associations and Kaiser Permanente worked together to create the wellness rooms. School leaders say the spaces help lower stress and help staff feel more connected to one another.

Community Health Committee of the boards of directors

Ramón Baez
Regina Benjamín, MD, MBA
Jenny J. Ming
María Salinas
Richard P. Shannon, MD

Kaiser Permanente leadership

Greg A. Adams
Chair and Chief Executive Officer

Bechara Choucair, MD
Executive Vice President and Chief Health Officer

Community and social health national leadership

Anand Shah, MD
Senior Vice President

Regional leadership as of December 2025

Northern California

Yvette Radford
Vice President

Tracy Irwin
Interim Senior Director

Jean Nudelman
Senior Director

Southern California

John Yamamoto
Vice President

Sandra Silva
Senior Director

Elizabeth Trombley
Senior Director

Colorado

Amy Whited
Vice President

Ellen Weaver
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Leslie Blair
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Stefanie Hurst
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Hawaii

Christina Hause
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David Tumilowicz
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Katie Sullivan
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