Emory Healthcare, Kaiser Permanente Agreement

FACT SHEET

June 13, 2018

Combined Benefits

**Working together to create more fully integrated inpatient care:** Emory Healthcare (EHC), the clinical arm of Emory University, and Kaiser Permanente will collaborate to develop a new care model that provides Kaiser Permanente members and patients with a fully integrated health care experience, and in the process, advances patient- and family-centered care in metro Atlanta and beyond. Emory University Hospital Midtown and Emory Saint Joseph’s Hospital will become the primary hospitals for Kaiser Permanente physicians and members.

**A collaboration to grow access to integrated, patient-centered care in Georgia:** The two organizations, including their physician and clinical leadership, will also work to improve community health, address health care disparities, make health care more affordable, and enhance education for skilled and compassionate health care professionals. In anticipation of this collaboration, Kaiser Permanente has provided a capital contribution toward expansion of both hospitals included in the agreement to accommodate the new and existing patients while maintaining outstanding quality, service and access.

**Kaiser Permanente members continue to receive great care:** This agreement will allow Kaiser Permanente’s 375,000 current members in Georgia and all future members to receive high quality, affordable, and integrated inpatient care, now at Emory University Hospital Midtown and Emory Saint Joseph’s Hospital.

Transaction Details

This is more than a hospital contract. The agreement includes a joint commitment to create a quality model of fully integrated care based on the successful model in place in 39 hospitals across Kaiser Permanente. There will be no change in EHC management and operational oversight at its facilities.

**Highlights of the agreement:**

- The collaboration will include development of infrastructure and joint capacity planning, and the implementation of collaborative processes on physician staffing, enhanced technology, care coordination, active engagement of patients and families, and ongoing evaluation of performance measures.
- The Southeast Permanente Medical Group (TSPMG) physicians, who care for Kaiser Permanente members, will treat their patients at Emory University Hospital Midtown and Emory Saint Joseph’s Hospital. These physicians will oversee their members’ care experience with active engagement of Kaiser Permanente’s care managers and with support from Emory providers.
- Kaiser Permanente will maintain some existing service affiliations, including labor and delivery services, which will continue to be provided at Northside Hospital.
- Emory Healthcare will continue its existing relationships with all of its affiliated health plans and will continue to serve their members and all existing patients without a change in service or access.
## Timing

Emory and Kaiser Permanente anticipate seeing patients at EUHM and ESJH in the Fall of 2018. Throughout the process of implementation, both organizations will continue to focus on ensuring patients receive seamless, high-quality, affordable care.

## Key Facts

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<th>KAISER PERMANENTE GEORGIA</th>
<th>EMORY HEALTHCARE</th>
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<td><strong>Nationally, Kaiser Permanente is recognized as one of American’s leading health care organizations.</strong></td>
<td><strong>Emory Healthcare is the most comprehensive academic health system in Georgia.</strong></td>
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<th><strong>Headquarters:</strong> Atlanta, GA</th>
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<td><strong>Members:</strong> 375,000 (nationally: 12.2 million)</td>
<td><strong>Annual Hospital Admissions:</strong> 72,000</td>
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<td><strong>Founded:</strong> 1985</td>
<td><strong>Annual Outpatients:</strong> 613,000 individuals</td>
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Kaiser Permanente Georgia, comprises:
- Kaiser Foundation Health Plan, Inc.
- The Southeast Permanente Medical Group, a physician group practice

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<th><strong>Service Areas:</strong> Atlanta, Athens</th>
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<td><strong>Medical Offices:</strong> 26 and other outpatient facilities</td>
<td><strong>Medical Offices:</strong> 200</td>
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<td><strong>Physicians:</strong> 555 (nationally: 21,000)</td>
<td>Including 7 hospitals as well as primary care, and urgent care clinics</td>
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<td><strong>Employees:</strong> 3,579 (nationally: 210,000)</td>
<td><strong>Physicians:</strong> 2,000</td>
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<td><strong>Employees:</strong> 17,000</td>
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**Top Health Plan in Georgia**
The National Committee for Quality Assurance (NCQA) has named Kaiser Permanente Georgia the top commercial health plan in the state for the 12th year in a row.

**Healthcare Across Georgia**
Emory-owned or Emory-affiliated locations in 43 Georgia counties.

U.S. News & World Report ranked Emory University Hospital #1 and Emory Saint Joseph’s Hospital #2 in Atlanta and Georgia, including highly ranked specialties.

**Quality and Care Measures**
Top performer in 20 HEDIS® effectiveness-of-care measures – the most of any plan.

#1 in cancer screenings, controlling high blood pressure, diabetes care, annual monitoring, postpartum care, immunizations, and adult BMI assessments

**Quality and Care Measures**
The only health system in Georgia with three Magnet-designated hospitals, recognizing excellence in nursing care.

Four Emory hospitals received 2017 American Heart Association awards for quality improvement measures and timely care in patients experiencing a heart attack.
Hospital Facts

Emory University Hospital Midtown
CEO: Daniel Owens, MBA
Founded: 1908

A tertiary care facility
529 licensed beds
86 ICU beds, in addition to a level III neonatal intensive care unit

Patients in fiscal year 2017: 22,672 admissions and 256,495 outpatient service visits

Physicians: 1,381 Emory School of Medicine faculty and 420 private practice physicians

Staff employees: 3,156

Renowned cardiology, cardiac surgery, gastroenterology, neurosurgery, cancer, orthopaedics, and emergency medicine services

Women’s services include prenatal and postnatal education, bone density testing, mammography, and obstetrics, with specialization in high-risk pregnancy.

Emory Saint Joseph’s Hospital
CEO: Heather Dexter, MBA, MHA
Founded: 1880

An acute care facility in the north metro area
410 licensed beds, including 62 ICU beds

Patients in 2017: 15,015 admissions and 125,343 outpatient service visits

Physicians: 486 Emory medical faculty physicians, 526 private practice physicians, and 15 Emory Specialty Associate physicians

Staff employees: 1,840

Noted especially for cardiac care, ESJH provides training to physicians from around the world in robotic surgery for valve repair and is a primary location for cardiac rehabilitation. The hospital is noted also for cancer, neurologic, vascular, gastrointestinal, respiratory, and orthopaedic care and is ranked among the top 25 hospitals nationally for joint replacement by the Centers for Medicare and Medicaid Services.

ESJH is a “Magnet” hospital, recognized for its nursing excellence by the American Nurses Credentialing Center.

Community services include free health screenings and in-kind donations to local organizations supporting the homeless and indigent.