

Kaiser Permanente 3 to PhD® Wellness Center
Frequently Asked Questions
May 2017

What is the Kaiser Permanente 3 to PhD® Wellness Center?

It is a 2,500-square-foot space at the new Faubion School and Concordia University where Kaiser Permanente clinicians will provide a full range of primary care services, including physical and dental health care. They will handle a variety of health needs, from treatment of acute and chronic conditions to prevention services. Examples include:

- Comprehensive physical exams
- Vision and hearing screenings
- Screening for mental health conditions
- Dental cleanings, X-rays and exams
- Dental sealants, fillings, crowns and extractions
- Vaccinations
- On-site lab services
- Referrals for specialty medical services

The space will include a dental suite, two medical rooms, a shared room that will be used by medical and dental clinicians based on demand, and a lab.

Clients will have a shared electronic medical record, providing an opportunity to fully integrate their physical and dental health services.

There will also be a reception desk, where same-day and scheduled appointments can be made.

The center will be open Monday through Friday, 7 a.m. to 4 p.m.

Who will be eligible for care?

When the school opens, the focus will be on providing care for the Faubion and Concordia student populations. In subsequent phases, we will work to provide care to Faubion and Concordia faculty and staff, and then ultimately to Faubion families.

What is Kaiser Permanente's role in operating the Wellness Center?

Kaiser Permanente will manage the day-to-day operations of the center and provide clinical staff.

We will operate not only in the confines of the center, but in the school setting where we will work to develop a full range of health and wellness activities, wraparound services for children and families, innovative health and wellness programs, and population-based models for preventing trauma and improving lifetime health for students, faculty and staff.

Kaiser Permanente will also be part of the 3 to PhD strategic leadership council, working closely with all partners to ensure we are approaching the needs of students and the community in a comprehensive, integrated way.

Why is Kaiser Permanente joining the 3 to PhD partnership?

Kaiser Permanente's mission is to improve the health of the communities we serve. But we can't do it alone. It requires innovative partnerships like this one that involve entire communities.

We joined 3 to PhD because we have a shared vision to develop a safer, healthier, more educated community and create a new, replicable model for educational transformation and community wellness.

Kaiser Permanente directs significant resources toward education (grants, volunteer time, scholarship programs, our Thriving Schools initiative, etc.) because we know it is one of the leading social determinants of health.

Prevention and early intervention are critical in achieving total health — body, mind and spirit. 3 to PhD takes prevention to an unprecedented level, by wrapping around children and their families to address the social factors that influence their health and well-being.

How is this different from existing school-based health centers?

At Kaiser Permanente, we have a long history of funding school-based health centers and other "safety net" clinics, but the 3 to PhD Wellness Center will be a very different model. It is a unique opportunity to provide care in partnership with the community in a setting where social and health needs are being addressed in such a comprehensive way.

Also, many school-based health centers are high-school based; few focus on care for children this young, or for faculty and staff.

Another difference is that we will be using trauma-informed approaches to understand the root causes of health problems rather than just treating medical conditions after they arise.

How will it be staffed?

Kaiser Permanente medical and dental clinicians will provide primary care services. On-site staff will include a nurse practitioner, licensed practical nurse, dentist, dental hygienist and dental assistant.