

## **Amounts Generally Billed**

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Amounts Generally Billed (AGB) is based on the lowest average of the amounts that were paid to a Kaiser facility by Medicare fee-for-service and Medicaid fee-for-service (and co-pays) for emergency or medically necessary services, based on actual claim data from November 1, 2017 to October 31, 2018, which is consistent with the look-back method. Total expected payment from allowed claims was divided by total billed charges for such claims, and that number was subtracted from 1 to calculate the AGB percentage. The 2019 AGB reduction to gross charges is 53% for hospital charges.